#  Devi Sundaramoorthy

**Professional Summary**

Results-oriented Technical Project Manager with over 15 years of experience leading complex software development projects. Proven expertise in Java-based applications, agile / Scrum, Kanban, Lean, SAFe methodologies, team leadership and Stakeholder Communication. Adept at balancing technical knowledge with business strategy to deliver scalable, efficient, and innovative solutions on time and within budget. Experience in Procurement and RFX Management.

* Experience of Leading and executing multiple IT Projects with experience in all aspect of software project lifecycle including **SCRUM**, **Kanban** and developed story/task by following **Test Driven Development** (TDD) and Pair programming concepts.
* Monitored the development progress throughout project sprint to ensure scope and budget.
* Strong working knowledge **JIRA Software, Rally, & JIRA Confluence, Clarity, Lucid Charts.**
* Strong organizational, analytical and problem-solving abilities
* Performed duties as an individual contributor as well and can manage team and individual level tasks simultaneously.
* Have a proven track record of successfully managing multiple projects.
* Excellent interpersonal communication, analytical and problem-solving skills.

**Certifications:**

* Project Management Profess**ional (PMP).**
* Certified Scrum Product Owner **(CSPO)**
* Certified AWS Solution Architect **– Professional**
* Certified AWS Solution Architect **– Associate**
* Certified Scrum Master **(CSM)**
* Certified in SAFe 4.5 Advanced Scrum Master **(SASM)**
* SAFE Agilist **(SAFE 4.5®)**
* Certified in **DevOps** Foundation
* PRojects IN Controlled Environment **(PRINCE2)**
* Certified in Information Technology Infrastructure Librar**y (ITIL)**

# Academic Qualification:

B.E, Electronics and Communication, Madras University, Chennai, India, 1999

MBA, Financial Management, India 2019

**Core Competencies**

**Methodologies** Agile/ Scrum, Kanban, Lean, Waterfall, SDLC

**Technical** Java, J2EE, Webservices, microservices, Python, Oracle 11g, MS-Sql, Unix, Gradle, Splunk, Angular JS, Visual Basic, JavaScript, IntelliJ, Eclipse, Visual Studio

**Frameworks** Spring, Spring Boot, Hibernate, Spring Security, Angular8 and Angular JS

**Build & Integration** Maven, Jenkins

**Project Management Tools** JIRA, HP Quality Center/ ALM, Rally, TDP, Confluence, Clarizen,

MS-Word, Excel, PowerPoint, Microsoft Project, Lucid Charts

**Professional Experience**

**MasterCard– Payment Services, US**

**Sr Technical Program Manager**

**Jan 2025 to current**

# Responsibilities:

* + Define and drive large-scale technical programs from inception to completion.
	+ Managing three teams, each consisting of nine members.
	+ Develop project plans, timelines, and deliverables, ensuring alignment with business goals.
	+ Identify risks, dependencies, and bottlenecks, and proactively mitigate them.
	+ Ensure timely and high-quality execution of deliverables across multiple teams.
	+ Work closely with engineering, product management, design, and business teams and help them focused on the tasks that need to be accomplished.
	+ Act as a bridge between technical and non-technical stakeholders. Facilitate effective communication across teams to ensure clarity of goals and expectations.
	+ Make sure all the Stakeholders are engaged properly within the lifecycles.
	+ Communicate accomplishments, risks, dependencies, roadblocks to all the Stakeholders.
	+ Ensure Feature teams are seeded with adequate resources and Subject Matter Expertise.
	+ Work within the defined intake process to ensure all work items are prioritized and approved
	+ Drive alignment on program scope, requirements, and priorities. Provide technical guidance and ensure best practices in software development and system architecture.
	+ Collaborate with engineering leads to define technical roadmaps and architecture decisions.
	+ Evaluate and recommend technologies, tools, and frameworks to enhance efficiency.
	+ Ensure compliance with security, scalability, and performance standards. Define and refine processes to enhance productivity and minimize inefficiencies.
	+ Lead sprint planning, retrospectives, and stand-up meetings as needed. Identify, track, and mitigate risks associated with technical programs.
	+ Drive post-mortem analyses and implement lessons learned. Define success metrics and key performance indicators (KPIs) for programs.
	+ Track progress and report updates to leadership and stakeholders. Mentor junior program managers and engineers to grow their capabilities.
	+ Improve opportunities in process, documentation and automation.
	+ Arrive at Gap Analysis in skillsets and experience
	+ Keep track of team members performance and share the feedback to Development Managers
	+ Engage the team in cross functional trainings for the skill development.
	+ Foster a culture of accountability, ownership, and continuous learning.

# Tools: Java, Spring Boot, React JS, MS-Sql, CI CD, Jenkins, Splunk, Rally

**Toppan Merrill – Financial Service**

**Project Manager**

**Nov 2021 to Jun 2024**

# Responsibilities:

* + Involved in analysis, specification, design, implementation, and testing phases of the Software Development Life Cycle (SDLC) and used agile methodology (SCRUM) for developing applications.
	+ Managed three teams, each consisting of ten members.
	+ Actively planned and managed large-scale Waterfall or Agile projects holistically around scheduled program increments and milestones, scope, cost, resource health and risks while collaborating with stakeholders in key meetings resulting in successful project delivery.
	+ Performed ongoing refactoring of code, utilizing visualization and other techniques to fast-track concepts, and delivering continuous improvement
	+ Worked with product managers to prioritize features for ongoing sprints and managing a list

of technical requirements based on industry trends, new technologies, known defects, and

issues.

* + Ensured Quality Assurance Process and coding standards.
	+ Planned and owned project finances and proactively reported status, scorecard creation and fulfilling project analysis requests by using critical and creative thinking.
	+ Ensured projects have meet the entry criteria for regression testing
	+ Performed Gap Analysis to identify the gaps on the expected and actual results.
	+ Facilitated Scrum Ceremonies like Sprint Planning, Daily Stand-ups, Sprint Reviews and including Program Increment, Supporting the Scrum Team and Product Owner.
	+ Managed risks, issues and dependencies for the release.
	+ Coordinated and managed the roll-out of self-checkout across both stores, including verification of installation, status updates, and coordinating any issues
	+ Tracked post go-live issues and performing statistical analysis
	+ Prepared key documents, as needed while collaborated with stakeholders and initiated ceremonies.
	+ Mentored the team to consider sustainability factors like tech debt and engagement
	+ Facilitated cross team/ cross domain training and team improvements, team health checks/self-assessments.
	+ Facilitated meetings and workshops to gather requirements and provide project updates.
	+ Handled conflict resolution and maintain positive relationships with team members and stakeholders.
	+ Prepared and published Project status reports and dashboard after every release.
	+ Documented status and project plans clearly and communicated to both functional and program leadership when required.
	+ Took strong ownership of entire process-creating scenarios. Maintained JIRA Dashboard and Confluence for Projecting the Agile Metrics.
	+ Ensured technical solutions are sustainable and followed best practices by working closely with the Delivery Manager, Architects and project team members
	+ Work closely with the product and technical team to develop a detailed project plan of all milestones, dependencies, etc. to ensure on-time delivery of product
	+ Daily connect with Stakeholders to share work-progress and defects status.

# Tools: Java, React JS, MS-Sql, CI CD, Jenkins, Postman, Maven, JMeter, Clarizen, Git, Eclipse, Sharepoint, Lucid Charts

**IBM Watson – Virtusa Consulting Services**

**Project Manager – HealthCare**

**Apr 2019 to Oct 2021**

# Responsibilities:

* Managed a portfolio of Java-based software development projects, with budgets exceeding

$ 500 million.

* Worked as Agile Transformation coach/ consultant where Scrum, Kanban Techniques were

applied along with SAFe principles.

* Examined and defined current architecture systems.
* Managed three teams, each consisting of nine members.
* Lead and managed projects from initiation to completion.
* Worked with Cross-functional teams and vendors as additional inputs into the plan
* Overseen the RFX process from initiation to completions.
* Identified and managed project risks, developed mitigation strategies.
* Worked with different functional groups and developed a delivery plan and worked towards the delivery of the same.
* Developed and maintained detailed project plans, timelines, milestones, and deliverables.
* Ensured that projects are delivered within scope, budget, and timeline constraints.
* Worked with product and Tech leaders, Maintained the resource plan
* Actively planned and managed large-scale Waterfall or Agile projects holistically around scheduled program increments and milestones, scope, cost, resource health and risks while collaborating with stakeholders in key meetings resulting in successful project delivery.
* Monitored project progress and make necessary adjustments to ensure timely completion.
* Overseen full project lifecycle, from requirements gathering to deployment, ensuring adherence to timelines/deadlines and quality standards.
* Implement best practices in CI/CD, ensuring smooth delivery pipelines and reduced downtime.
* Collaborate with stakeholders to prioritize features, resolve technical challenges, and align deliverables with business objectives.
* Identified the hardware and software infrastructure needs to accommodate the company’s architectural goals.
* Identified, documented, resolved, mitigated, and escalated program issues and risks.
* Performed validation tests to ensure the flexibility and scalability of the Java environment.
* Managed timelines and actively communicated with the end users and business users.
	+ Developed Release Notes & Run Book and training materials for each release. Performed Gap Analysis to identify the gaps on the expected and actual results.
	+ Performed Gap Analysis to identify the gaps on the expected and actual results.
* Overseen Employee Performance and evaluate the performance of employees Involved setting performance targets, conducting regular reviews, and providing feedback to ensure team members meet their objectives.
* Provided areas for improvement and offer support to enhance productivity and achieve organizational goals.

# Environment: Java, XHTML, XSLT, JIRA, Agile, SQL, CI, CD Jenkins.

**Bank of New York Mellon**

**Project Manager – Banking Domain**

**Feb 2016 to Mar 2019**

**Responsibilities:**

* + Managed Java-based development project, ensuring adherence to schedules and budgets.
	+ Managed two teams, each consisting of ten members.
	+ Influenced across multiple stakeholder groups and solve complex problems with innovative risk, control, and technology solutions
	+ Directed the migration of legacy systems to modern cloud-based solutions using AWS, reducing infrastructure costs by 30%.
	+ Identified and mitigated project risks.
	+ Coordinated with QA teams to implement rigorous testing frameworks, leading to a 60% reduction in production defects.
	+ Conducted risk assessments and mitigation planning, ensuring project delivery amidst technical and business challenges.
	+ Delivered the Alternative Investment System with a 30% improvement in transaction speed
	+ Worked as Agile Transformation coach/ consultant where Scrum were applied along with SAFe principles.
	+ Ensured the team lives agile values and principles and follows the processes and practices that

the team agreed they would use.

* + Managed project scope, risks, issues, constraints and dependencies, Update TDP and Dashboard to reflect the real status.
	+ Followed up the User Stories commit process which is the key for success of the iteration.
	+ Established own and manage Scrum ceremonies, sprint retrospectives, sprint reviews and sprint planning sessions.
	+ Worked collaboratively with product owners, business analysts, testers, developers and technical architects.
	+ Supported the team in providing high level business analysis and development estimates.

Experience in: **Java, microservices, Oracle 11g,** **Clarity**

**AT&T, IBM**

**Project Manager – Telecom Domain**

**Apr 2012 to Jan 2016**

# Responsibilities:

* + This role was a customer facing role and required to manage complex waterfall and agile projects.
	+ Managed three teams, each consisting of eight members.
	+ Worked with the AT&T PM to integrate the IBM scope into the overall IBM ADM Project Plan.
	+ Managed approved projects and has accountability to ensure Milestone and Decision Gates

artifacts are completed.

* + Planed and coordinated Customer walk-thru of work products that require Customer approval after

the IBM Peer Review of documents are completed, as needed.

* + Produced the Project Plan (IBM PM Workbook) and Project Schedule. Manages project FTPs,

schedule and quality.

* + Collected the customer requirements from the AT&T Program/Project Manager, monitors and

 reports project status, coordinates and participates in post implementation reviews and project

evaluations.

* + Approved required artifacts and ensures required deliverables are uploaded to PRISM and linked

to the appropriate artifact in the Workflow Template View where applicable

* + Responsible for working with IBM 1st and 2nd Line Managers and Project Teams to identify

document, and track risks in the VIDUR Tool; track project dependencies in the VIDUR Tool.

* + Collects project event status, updates VIDUR weekly for earned value status.
	+ Approves HLD, AID, Design, Development, Test and Deployment Readiness Packages for IBM team.
	+ Effectively maintained Issues and Risks Management.
	+ Conducting Weekly Review meeting with all the code impacted applications.
	+ Well maintained Software Quality Audits with appropriate Quality checks.
	+ Involved in Change Management for bringing in new process or changing the existing one
	+ Maintained the Schedule Compliance.

Experience in: **Rally**, **Agile**, **SDLC**.

**AT&T, IBM**

**Delivery Project Manager – Telecom Domain**

**Jan 2009 to Apr 2011**

# Responsibilities:

* + As a Delivery Project Manager, responsible in tracking the schedule End to End Project Life Cycle.
	+ Involved in Analysis & Design of the Project.
	+ Involved in the various levels of Project Management like Planning, Executing, Monitoring and
	+ Controlling.
	+ Involve in coordinating effort with off-shore development teams & US Team.
	+ Involve in quality and performance achievements, problem solving, planning and monitoring.
	+ Involved in reviewing the higher-level view of the project specification.
	+ Involved in developing Software Configuration Management Plan.
	+ Perform the role of technical specialist during development project cycle.
	+ Involved in Estimating the Project using Function Point Specification Method.
	+ Conducted kick Off meeting / Look Ahead Meeting for the Project.
	+ Involved in Production Support /Management Procedures

Experience in: **Java**, **Rally**, **Oracle**, **Java Script, SDLC, STLC**

**AT&T, IBM India pvt Ltd**

**Java Technical Team Lead – Telecom Domain**

**Sep 2005 to Jan 2008**

# Responsibilities:

* + Led a team of 12 developers, fostering collaboration and on-time delivery of critical projects., responsible to take part in analyze, design and development from system requirements till the release.
	+ Directly responsible for the development and delivery of many modules.
	+ Involved in Estimating the Project using Function Point Specification Method.
	+ Involved in designing the higher-level view of the project specification.
	+ Involved in Migration of QMS to OPAL (OnDemand Process Asset Library) in GIOM.
	+ Conducted kick Off meeting / Look Ahead Meeting for the Project.
	+ Involved in Estimating the Project using Function Point Specification Method

Experience in: **Java, Rally, Oracle, Java Script, SDLC, STLC**